

Public Authority	Projects Plus Ltd.
Description of the department/directorate/entity's structure	https://projectsplus.com.mt/about/
Description of the department/directorate/entity's functions and responsibilities	https://projectsplus.com.mt/about/
General description of the categories of documents the department/directorate/entity holds (including exempt documents)	HR Documents Internal Communication/Administrative Documents Finance/Accounting Documents Third Party Project Documents and Agreements
Description of all manuals and similar types of documents which contain policies, principles, rules or guidelines in accordance with which decisions or recommendations are made in respect of members of the public (including bodies corporate and employees of the public authority in their personal capacity)	Internal Policy Regulations and Documents
Statement of the information that needs to be available to members of the public who wish to obtain access to official documents from the public authority, which statement shall include particulars of the officer or officers to whom requests for such access should be sent	The FOI officers of Projects Plus Ltd. may be contacted by e-mail foi.projectsplus@gov.mt or by telephone 21320458. FOI Requests may be submitted by e-mail to foi.projectsplus@gov.mt , through the FOI Portal www.foi.gov.mt via the e-ID or through the online form.
Details of Internal Complaints Procedure	An applicant whose request for information is refused, or who is otherwise not satisfied with the information provided, its format or the extension of the deadline for the submission of the notification indicating whether a request would be met or not, may address a complaint to the FOI Officer.

	<p>Complaints may be submitted by e-mail to foi.projectsplus@gov.mt, through the FOI Portal www.foi.gov.mt via the e-ID or through the online form.</p> <p>The complaint should be addressed to the Public Authority's FOI Officer, who shall bring the complaint to the attention of the officer responsible. The officer responsible shall reply to the applicant within 10 working days from the receipt of the complaint. The applicant shall also be informed that he or she may appeal the decision or otherwise address a complaint to the Information and Data Protection Commissioner in accordance with the Freedom of Information Act (Cap. 496 of the Laws of Malta).</p> <p>The officer responsible shall inform the applicant of the decision taken with respect to his or her complaint, and in the event of confirmation of a decision not to release the pertinent information, shall explain the reasons thereof. Whenever the applicant's complaint is related to the format of the information provided or to an extension of the deadline for the submission of the notification indicating whether a request would be met or not by the Public Authority and the original decision is upheld, the applicant shall be given an explanation as to why his or her complaint cannot be positively addressed.</p> <p>An applicant may also make use of the Internal Complaints Procedure to report failure to meet deadlines or to send notifications. In those cases where the request for information can be met, but has not been met within the deadlines specified by the Act, the officer responsible shall waive any applicable fees for the submission of information.</p>
Other Information	<p>Payments are to be made by cheque and are to be addressed to Projects Plus Ltd.</p> <p>Appointments always need to be made.</p> <p>Working hours: 8:30am – 16:00pm</p>
Public Authority Contact Details	<p>Address: <i>Flat 8, Clock Tower, Level 1, Tigne Point, Sliema TP01</i></p> <p>General contact number: +356 27792500</p> <p>General e-mail address: projectsplus@gov.mt</p>